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## **DOCUMENT HISTORY**

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### PURPOSE

The purpose of this policy is to:

- Outline the expectation that everyone in TOGA is required to uphold the highest standards of professional and personal conduct, treating all members of our community with fairness, dignity, and respect.
- Provide guidance on expected conduct in all TOGA-related activities and interactions, including those with non-TOGA memebrs, ensuring compliance with TOGA policies, procedures, and values of Courage, Integrity, Equity, Collaboration, Creativity & Innovation.

### **GUIDING PRINCIPLES**

Integrity: Uphold honesty, transparency, and ethical behaviour in all interactions and transactions.

Respect: Treat all individuals with dignity, fairness, and consideration, regardless of differences.

**Accountability:** Take responsibility for actions, decisions, and their consequences, ensuring alignment with organisational values and goals.

**Professionalism:** Maintain professionalism in conduct, communication, and relationships, fostering a positive and inclusive work environment.

**Compliance:** Adhere to all relevant laws, regulations, policies, and standards, both internally and externally.

**Confidentiality:** Safeguard sensitive information and respect privacy rights, maintaining confidentiality as required by law and organisational policies.

**Collaboration:** Foster a culture of teamwork, cooperation, and mutual support, valuing diverse perspectives and contributions.

**Continuous Improvement:** Strive for personal and organisational growth through feedback, learning, and adaptation to enhance effectiveness and impact.

**Equity and Inclusion:** Promote equity, diversity, and inclusion, ensuring equal opportunities and fair treatment for all members of the community.

**Safety and Well-being:** Prioritise the physical and emotional safety, health, and well-being of all individuals associated with the organisation.

### RESPONSIBILITIES

Executive Officer or Deputy Chair of Directors

- Receive grievances and reports of breach to the Code of Conduct
- Report to Company Secretary or Chair
- Facilitate execution of Remedial Plan (TOGA Executive Officer only)
- Maintain declared gifts register

#### TOGA Chair or Company Secretary

Assess whether a report requires an investigation or other remedial action



## **CODE OF CONDUCT**

• Design a plan for remedial action. The TOGA Executive Officer can be engaged to facilitate execution of any Remedial Plan.

# POLICY

#### Scope

• This policy applies to all TOGA Board Directors, members, volunteers, staff and attendees at TOGA events and activities.

#### The Code

#### Conduct and Behaviour

- Uphold integrity, professionalism, and positive working relationships.
- Show respect for TOGA office holders and employees and their delegated responsibilities.
- To not act counter to the interests of TOGA.
- Volunteers are not obligated to work at specific times, but if you commit to doing something
  and are unable to, ensure that TOGA is made aware as soon as possible. TOGA can be
  made aware of your inability to fulfil your commitment via the TOGA Executive Officer, or
  through the info@thoraciconcology.org.au email address

#### Respect for Others

- Be honest and treat others with fairness, dignity, and kindness, and without prejudice or discrimination.
- Avoid language or actions that may offend or discriminate against others.
- Report any breaches of conduct and support colleagues who do the same.

#### Proper Use of Position and Resources

- Use TOGA's position and resources responsibly, always prioritising the organisation's best interests.
- Manage conflicts of interest transparently and ethically and in accordance with TOGA's policy.
- Ensure that you are aware of and comply with the charity's policies.
- Undertake any necessary training for your role.
- Any gift above the value of \$300 must be declared by notifying to TOGA Executive Officer

#### **Confidential Information**

- Safeguard the confidentiality of non-public information.
- Respect everyone's right to personal privacy and ensure that any personal information is kept secure and not disclosed.

#### **Compliance and Breaches**

- Every member and person interacting with TOGA is expected to adhere to this Code.
- Breaches will result in supportive counselling, disciplinary action, or termination, following TOGA's policies and procedures.
- Certain breaches may also be subject to punishment under relevant legislation.



## **CODE OF CONDUCT**

#### How to report a breach or grievance

- Conduct that appears not to comply with the TOGA Code of Conduct is best reported as soon
   as practicable
- Reports can be made to:
  - TOGA Executive Officer
  - TOGA Deputy Chair
- Any nominated individual that receipts a report should refer it to the TOGA Chair, Board of Directors, or TOGA Company Secretary.
- On receipt of a report, the TOGA Executive Officer or Deputy Chair will notify the reporting party that the report has been received and to confirm details of the concern.
- Depending on the nature and severity of the allegations, the TOGA Chair or Company Secretary may commence an investigation into the reported conduct, or counsel the individuals involved.
- A person named in the report will be given the opportunity to respond to the issues.
- All individuals must co-operate fully with any action under this Code of Conduct.
- TOGA will keep the reporting party informed regarding any actions as far as is reasonably possible, and subject to privacy and confidentiality considerations. The Reporting Party will be informed when the investigation is concluded.
- All findings of the investigation will be documented, with care taken to remove identifiers as appropriate, and confidentiality of records maintained.

#### Accessibility of the Policy

This Policy will be made available to Personnel upon the start of their employment or engagement with TOGA, and will be placed on the TOGA website.

#### **Related Policies and Documents**

**TOGA** Constitution

TOGA Whistleblower Policy

**TOGA Privacy Policy**